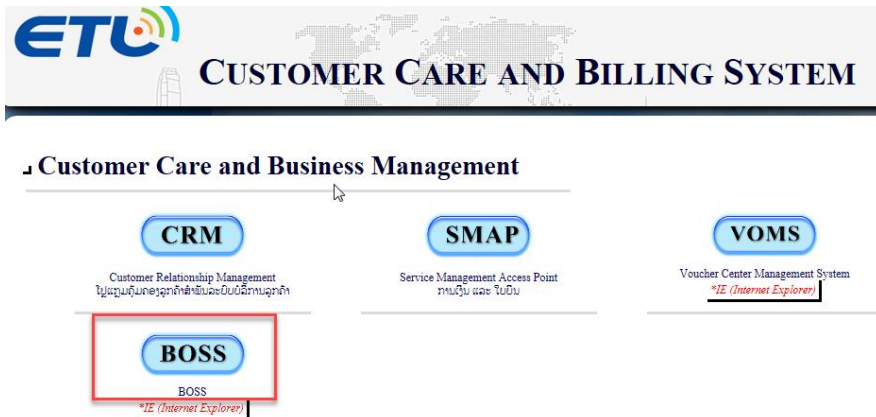
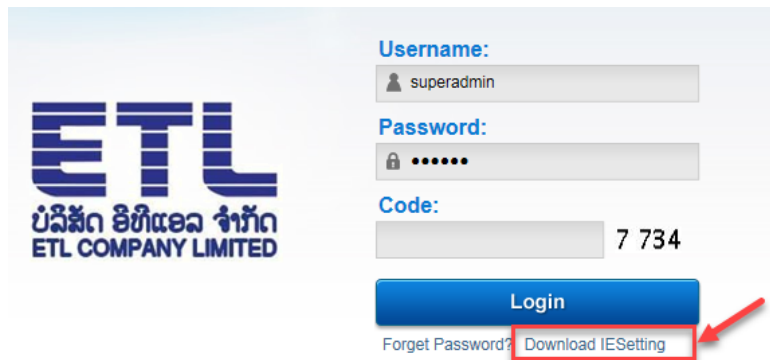


ຄູ່ມືສໍາລັບ computer ທີ່ລົງ windows ໃໝ່ ຫຼື ບໍ່ເຄີຍເຂົ້ານໍາໃຊ້ລະບົບ BOSS

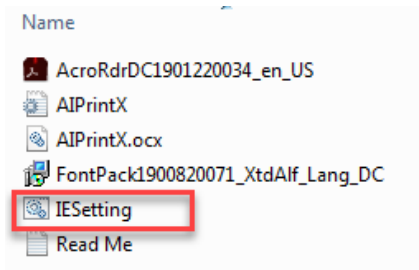
1. ພິມ <http://172.16.3.251/crm> ໃນ URL ຂອງ Browser > Enter > BOSS



- ກົດ Download IE Setting



- ກົດ IESetting ເພື່ອຕິດຕັ້ງ



ໝາຍເຫດ: ລະບົບ BOSS ແມ່ນຮອງຮັບໄດ້ສະເພາະ Internet Explorer V.8 -11 ເທົ່ານັ້ນ

- ພາຍຫຼັງຕິດຕັ້ງສໍາເລັດແລ້ວແມ່ນເຮັດຕາມຂັ້ນ 1 ແລ້ວໃຊ້ User / password ຂອງຕົວເອງເພື່ອ Log In ເຂົ້າລະບົບ

2. ການແກ້ໄຂປັນຫາກໍລະນີ printer ພິມບໍ່ອອກ

ກ່ອນອື່ນໝົດແມ່ນເຂົ້າລະບົບແລ້ວທໍາການ Reprint ເບີທີ່ຮັບເງິນຄ່າໂທໄປກ່ອນໜ້ານັ້ນ

• Operation Refresh

Number: 2022024950	Change Service Number	Change Ownership	Exchange Point
	Change Password		
Offer: GSM ⓘ	Change Offer & Product	Postpaid to Prepaid	
Status: Active	Suspension & Resumption	Termination	Pre-Termination
	Reinstation		
SIM/RUIM Card: 89457020790913453153	Change SIM/RUIM Card		
	1 Payment History Query	Payment	Transfer
	Bill Adjustment	Adjustment Between Account	Batch Bill Adjustment
Billing:	Adjustment Approve	Historical Bill Query	Query Adjustment History
	Usage	Transfer Query	Credit Limit Query
	Bill Transfer Adjustment	Adjustment of Advance	Life Cycle Query

Payment History

» Summary

Customer Name [REDACTED]

Account ID 1235021853

Account Name (ພ/ງ ວທວ)

Phone Number 2022024950

Main Promotion GSM

Payment Mode Postpaid

State Active

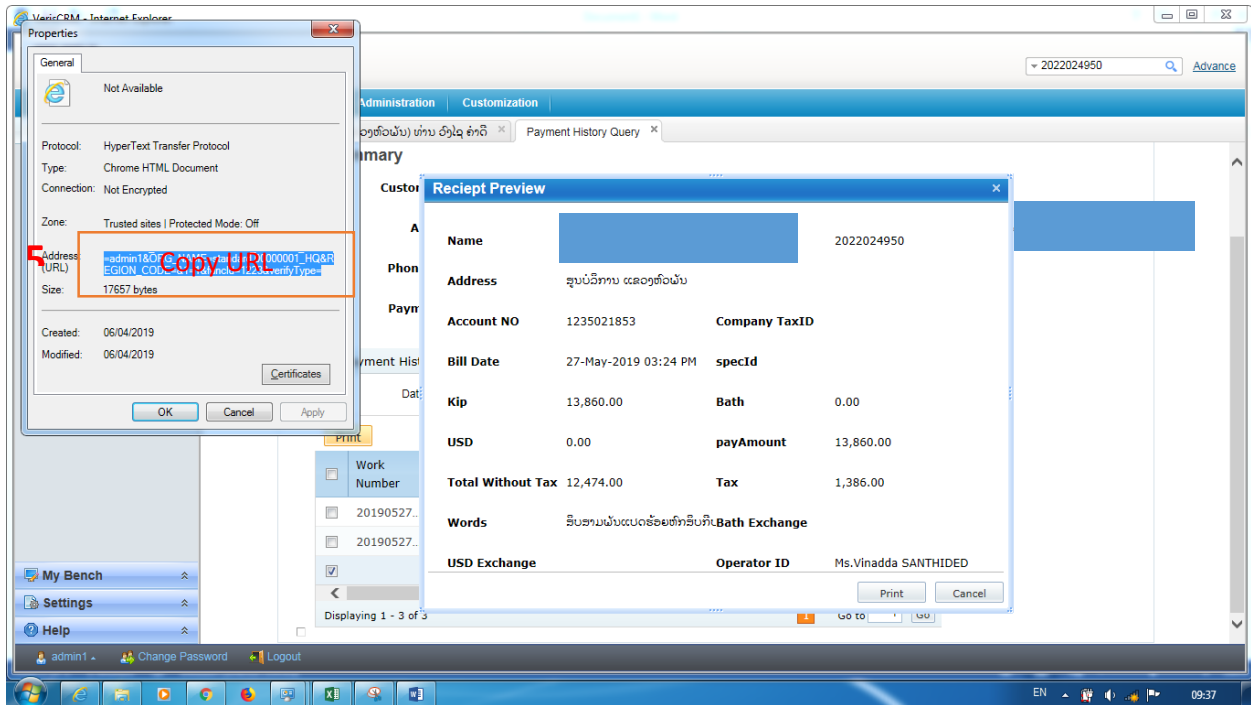
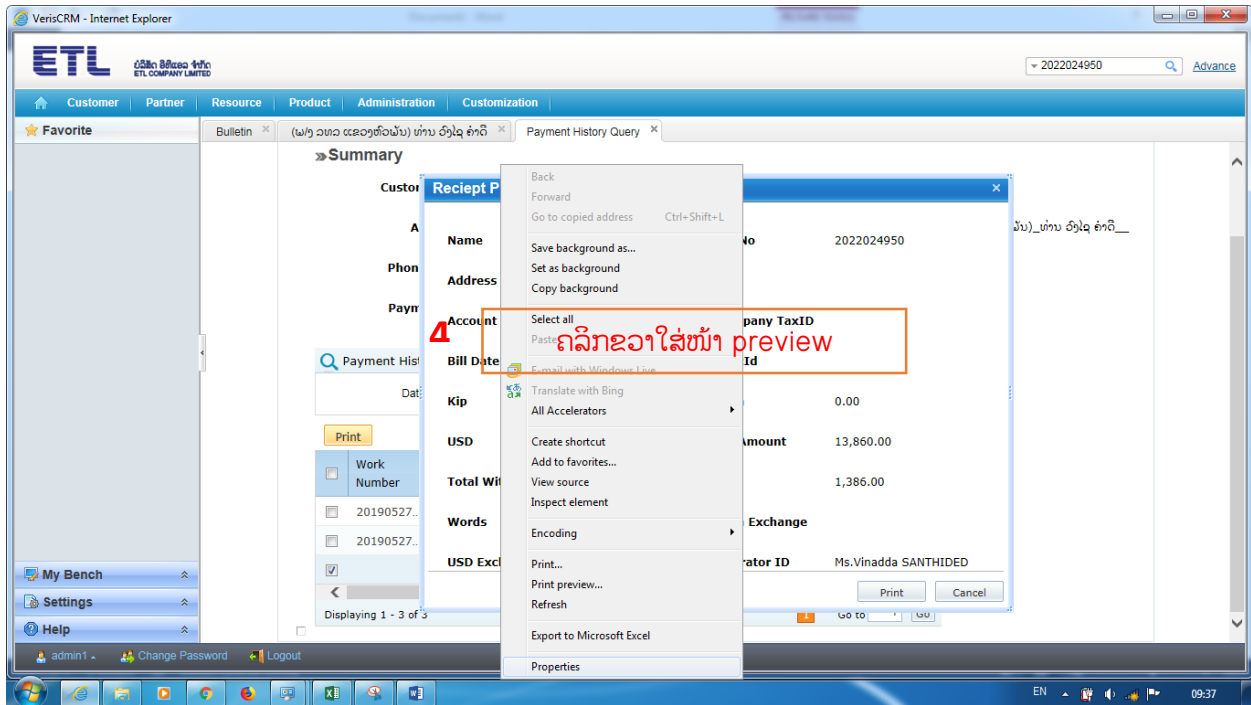
Payment History List

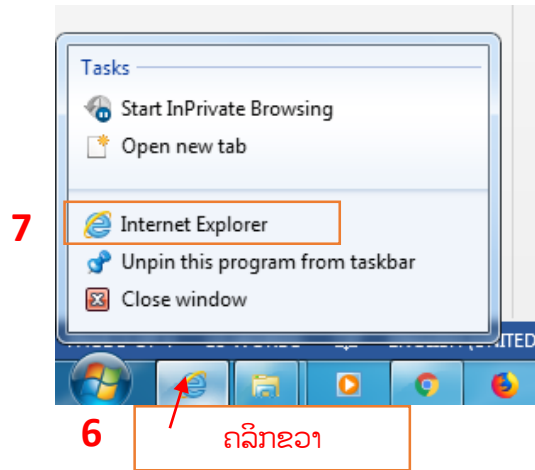
Date to

3

2

<input type="checkbox"/>	Work Number	Payment Date	Channel	Business Type	Payment Amount	RebateFee
<input type="checkbox"/>	20190527...	2019-05-27 21:1...	USSD	PAYMENT	10,000.00 KIP	
<input type="checkbox"/>	20190527...	2019-05-27 21:1...	USSD	PAYMENT	10,000.00 KIP	
<input checked="" type="checkbox"/>		2019-05-27 15:2...	WEB	Specified Paym...	13,860.00 KIP	



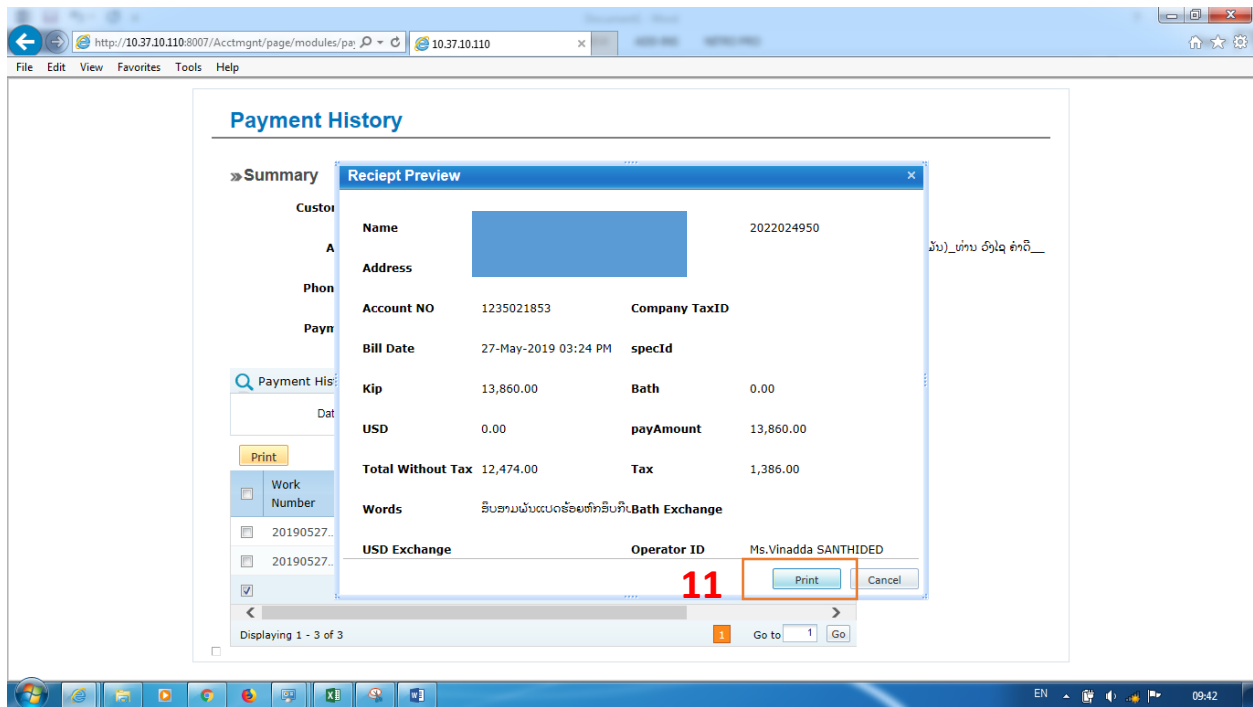


8 Paste ໃສ່ຫ້ອງ URL + Enter

10

9

Work Number	Payment Date	Channel	Business Type	Payment Amount	RebateFee
<input type="checkbox"/>	2019-05-27 21:1...	USSD	PAYMENT	10,000.00 KIP	
<input type="checkbox"/>	2019-05-27 21:1...	USSD	PAYMENT	10,000.00 KIP	
<input checked="" type="checkbox"/>	2019-05-27 15:2...	WEB	Specified Paym...	13,860.00 KIP	



ຫຼັງຈາກພິມໄດ້ແລ້ວຄັ້ງຕໍ່ໄປແມ່ນຈະສາມາດພິມໄດ້ເລີຍ **ນອກຈາກນີ້ໄປເລືອກໃຊ້ Printer ເຄື່ອງໃໝ່ ແລ້ວກັບມາໃຊ້ເຄື່ອງເກົ່າຄືນ ແມ່ນຈະຕ້ອງໄດ້ກັບມາເຮັດຕາມຄູ່ມືນີ້ຄືເກົ່າ**

ໝາຍເຫດ : ສຳລັບພິມໃບຮັບເງິນຈ່າຍຄ່າໂທ ແຕ່ສຳລັບຂາຍບັດ ແລະ New sim ຖ້າພິມບໍ່ອອກແມ່ນໃຫ້ Reprint ເອົາ

ຮູບແບບໃໝ່ ID ຂອງ ອິນເຕີເນັດ-ສາຍເຊົ່າ

+ ສາຍເຊົ່າທຸກ ID => LSLNxxxxxxxx (DPLC, IPLC, MPLS, IEPL)

- ຕ.ຢ ລະຫັດເກົ່າຈະເປັນ 021004XXX, 021005XXX
- ຕ.ຢ ລະຫັດໃໝ່ຈະເປັນ LSLN21004XXX , LSLN21005XXX

+ ອິນເຕີເນັດ => ADSLxxxxxxxx (ADSL Gold, ADSL Economic, ADSL Gold (postpaid))

- ຕ.ຢ ລະຫັດເກົ່າຈະເປັນ 021003XXXX, 021008XXX
- ຕ.ຢ ລະຫັດໃໝ່ຈະເປັນ ADSL21003XXX , ADSL21008XXX

+ ອິນເຕີເນັດ => HILxxxxxxxx (HIL, HIL (prepaid))

- ຕ.ຢ ລະຫັດເກົ່າຈະເປັນ 021006XXXX
- ຕ.ຢ ລະຫັດໃໝ່ຈະເປັນ HIL21006XXX

+ ອິນເຕີເນັດ => FTTHxxxxxxxx

- ຕ.ຢ ລະຫັດເກົ່າຈະເປັນ 021025XXXX |
- ຕ.ຢ ລະຫັດໃໝ່ຈະເປັນ FTTH21025XXX