



ຄູ່ມືນຳໃຊ້ລະບົບ CRM

INTERNET- LEASED LINE V.1



ສ້າງໂດຍ: ພາກສ່ວນ O&S ພະແນກສະໜັບສະໜຸນທຸລະກິດ

I. Internet process

• Milestone details

SEQ	Milestone Name
1	Create outside survey
2	Surveyor check in
3	Completed Survey
4	Payment completed
5	NSD check in
6	Province Branch check in
7	Completed Province Branch
8	Completed NSD install
9	Synchronous OCS completed
10	Order completed

II. New Connection ການເພີ່ມລູກຄ້າໃໝ່ (ສຳລັບທຶມການຂາຍ CSR)

- ພິມຂໍ້ມູນໃສ່ຕາມຫ້ອງທີ່ກຳນົດ

• Customer Information

Customer Type Individual Corporate

ID Type Citizenship
Passport ລະຫັດບັດປະຈຳໂຕ
/passport

ID

First Name *

Middle Name

Last Name *

Contact Number *

Gender *

Category Private ✓

Bulletin x Customer x New Connection x

• Customer Information

Customer Type Individual Corporate

ID Type Citizenship ✓

ID test_FTTH_guide ✓

First Name test FTTH2021 ✓

Middle Name

Last Name BSD ✓

More

Grand Father's Name

Temporary Address saylom,Chanthabuly,Vientaine Municipality,Vientaine Municipality

Permanent Address saylom,Chanthabuly,Vientaine Municipality,Vientaine Municipality

Email etl@etl.com

Postcode 856202

Salutation Mr.

Issue Date

Agent Id 9999999 **ກຳນົດ Agent ID**

Grand Mother's Name

Remarks

Basic Subscription

internet GSM Broadband Fixed-line Lease-line Corporate Service VPN **ຕັ້ງໂຕະ**

Next

Basic Subscription

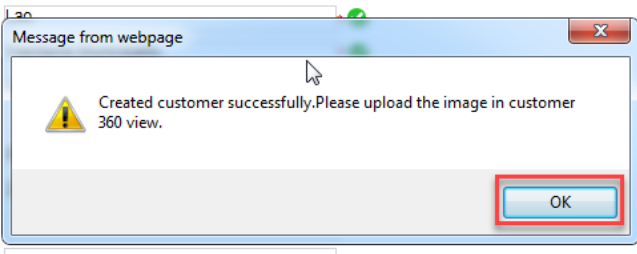
GSM Broadband Fixed-line Lease-line

Next

+ ຄວາມໝາຍຂອງແຕ່ລະປະເພດ

- GSM = ມືຖື ລາຍເດືອນ/ເຕີມເງິນ
- Broadband = ອິນເຕີເນັດ
- Fixed-line = ຕັ້ງໂຕະ
- Lease-line = ສາຍເຊົ່າ DPLC/IPLC/IEPL/MPLS

➤ ເລືອກປະເພດບໍລິການ > Next



test,Vientaine Municipality,Vientaine Municipality,Vientaine Municipality

test,Vientaine Municipality,Vientaine Municipality,Vientaine Municipality

GSM Broadband Fixed-line Lease-line

Next

• **Subscriber Information**

Contact Name TestInternet 005 * Contact Number 202222222222 *
Confirm Password ***** * Access Mode *
Remarks: If no standard address is found, please request an **outside survey** first.

➤ **ກົດ Outside Survey > Region > Address > Multi-choice > ເລືອກ offer type > Confirm**

Survey Register Survey Query

• **Installation Information**

Service Broadband New Connector * Region Chanthabuly * Number *
Contact PersonA TestInternet 005 *
Contact NumberA 202222222222 *
Address A dongdok,Chanthabuly,Vientaine Municipality,Vientaine Municipality *

• **Offer**

Offer Type * Multi-choice *
Offer *

• **Staff**

• **Attach**

Offer Type Choose -- Webpage Dialog

• **Offer Type**

All

ADSL Economic ADSL Gold ADSL Gold(post paid) IPVPN

HIL (prepaid) HIL FTTH economic FTTH Gold

Dialup Fix phone

Confirm Cancel

➤ **ເລືອກ Offer ຫຼື Package ຕາມໃບຄຳຮ້ອງຂອງລູກຄ້າ > Submit (ສຳເລັດຂັ້ນຕອນ)**

• **Installation Information**

Service Broadband New Connector * Region Chanthabuly * Number FTTH21100022 *
Contact PersonA TestInternet 005 *
Contact NumberA 202222222222 *
Address A dongdok,Chanthabuly,Vientaine Municipality,Vientaine Municipality *

Survey Register | Survey Query

• Installation Information

Service Broadband New Connector* Region Chanthabuly* Number *

Contact PersonA FTTH test*

Contact NumberA 22222222*

Address A saylom,Chanthabuly,Vientaine Municipality,Vientaine Municipality*

• Offer

Offer *

• Staff

Staff

• Attachment Details

Attachment Name

File Name

Remarks

Whole country voucher card status batch modification -- Webpage Dialog

• Search Condition

Service Type FTTH economic Speed 10M Currency LAK

Offer Name Customer Type

▲ Result List

SEQ	Offer Name	Advance Months	Monthly Fee (Basic)	Monthly Fee (Contract)	Currency	Cust type	Servi Tvn
1	FTTH economic 10M 2100000KIP 1ad	1	2100000.00	2100000.00	LAK	General	FTTH
2	FTTH economic 10M 2000000KIP 1ad	1	2100000.00	2000000.00	LAK	General	FTTH
3	FTTH economic 10M 380000LAK 1ad	1	380000.00	380000.00	LAK	General	FTTH
4	FTTH economic 10M 304000LAK 15ad	15	380000.00	304000.00	LAK	General	FTTH
5	FTTH economic 10M 325714LAK 7ad	7	380000.00	325714.00	LAK	General	FTTH

• Offer

Offer Type FTTH economic* Multi-choice

Offer FTTH economic 30720kbps 0kip 1adv Prepaid VIP*

• Staff

Staff Clear

• Attachment Details

Attachment Name

File Name Browse...

Remarks

Submit Cancel

➤ ພາຍຫຼັງສຳເລັດຂັ້ນຕອນຂຶ້ນເທິງແລ້ວ ແມ່ນໃຫ້ເພີ່ມເອກະສານ **ໃບຄຳຮ້ອງ** ລົງໃນລະບົບ> ກິດ [Custdetail](#)

Survey Register | Survey Query

• Search Condition Show History Search

Customer Name:

Start Date:

Survey Status:

End Date:


Number:

• Order List

Action	Customer Name	Number	Survey Order Id	Order ID	Survey Status
CheckIn CheckOut Process Cancel CustDet	TestInternet 005	FTTH21100022	10121138	0	In Survey

➤ ຈະມີໜ້າຂໍ້ມູນລູກຄ້າຂຶ້ນມາ > ເລືອກ E-Document > ກົດ Add>ໃສ່ຊື່ > Browse > Save

Customer x | Survey Register x | TestInternet 005 x



TestInternet 005

ID Type: Citizenship

Gender: Male

Customer ID: 10001729800

Permanent Address: test,Vientaine Municipality,Vientaine Municipality

[Image](#)

I want... [New Connection](#) [New Account](#)

Subscription ▾

- Subscription
- Interaction
- E-Document**
- Account
- Order Query

E-Document ▾

• Subscription List

Subscriber ID	Service

• Attachment List

Action

Attachment List -- Webpage Dialog

• Attachment Details

Attachment Name:

File Name:

Remarks:

- (ສຳລັບທີມສຳຫຼວດ Survey) ກຳນົດ Start Date > End Date > Search > ກົດ [CheckIn](#) > ພາຍຫຼັງສຳຫຼວດແລ້ວຖ້າຜ່ານກົດ [Checkout](#) > ເພີ່ມເອກະສານລົງລະບົບ > Confirm -- ແຕ່ຖ້າສຳຫຼວດບໍ່ຜ່ານແມ່ນ ກົດ [Cancel](#)

The screenshot shows the 'Survey Register' interface. At the top, there are tabs for 'Survey Register' and 'Survey Query'. Below this, there is a 'Search Condition' section with fields for 'Customer Name' (TestInternet 005), 'Survey Status', 'Start Date' (2019-11-01 00:00:00), and 'End Date' (2019-11-26 23:59:59). A 'Show History' checkbox and a 'Search' button are also present. Below the search section is an 'Order List' table with columns: Action, Customer Name, Number, Survey Order Id, Order ID, and Survey Status. The table contains one row with the following data: Action (CheckIn, CheckOut, Process, Cancel, CustDet, all), Customer Name (TestInternet 005), Number (FTTH21100022), Survey Order Id (10121138), Order ID (0), and Survey Status (In Survey). The 'CheckIn' button in the Action column is highlighted with a red box. A 'Webpage Dialog' is open over the 'CheckOut' button, showing 'Attachment Details' with fields for 'Attachment Name', 'File Name', and 'Remarks'. A 'Browse...' button is next to the 'File Name' field. At the bottom of the dialog, there are 'Confirm' and 'Cancel' buttons, with 'Confirm' highlighted in red.

- (ສຳລັບທີມການຂາຍ CSR) Customer > Order management > Survey Order > [Process](#)

Action	Customer Name	Number
CheckIn CheckOut Process Cancel CustDet all	TestInternet 005	FTTH21100022

➤ ຖ້າມີຄ່າຕິດຕັ້ງ ຫຼື ຄ່າສາຍແມ່ນໃຫ້ເລືອກ Installation Fee ຖ້າບໍ່ມີແມ່ນກົດ Submit

Customer x Survey Register x TestInternet 005 x New Connection x

• Subscriber Information

Contact Name TestInternet 005 Contact Number 2022222222222 Service Password ●●●●●●

Confirm Password ●●●●●● Access Mode

• Select Offer

Offer

Select Offer -- Webpage Dialog

Search Offer

Offer Category

Offer

• Selected Offer List

Action	Offer Name	Start Date	Contract Period	Pay Type	De
	FTTH economic 30720k	2019-11-26 16:54:00	99 Month	PrePaid	FTTH economic 307

• Product List

<input type="checkbox"/>	Product Name	Pay Type	Description
<input checked="" type="checkbox"/>	Speed 30720-30720	PrePaid	Speed 30720-30720
<input checked="" type="checkbox"/>	Broadband Password	PrePaid	Broadband Password
<input type="checkbox"/>	Installation Fee	PrePaid	
<input type="checkbox"/>	Additional Installation Fee	PrePaid	

- ຄ່າຕິດຕັ້ງ
- ຄ່າສາຍເພີ່ມ

• Account Information

Account TestInternet 005

• Remarks

Delegate Name ID Type

Remarks

Submit Cancel

➤ ກໍລະນີ ມີ ຄ່າຕິດຕັ້ງ installation fee

• Product List

<input type="checkbox"/>	Product Name	Pay Type
<input checked="" type="checkbox"/>	Broadband Password	PrePaid
<input checked="" type="checkbox"/>	Speed 1024-1024	PrePaid
<input type="checkbox"/>	Additional Installation Fee	PrePaid
<input checked="" type="checkbox"/>	Installation Fee	PrePaid

➤ W click ໃສ່ ຫ້ອງຈຳນວນເງິນ > ກຳນົດຈຳນວນເງິນຄ່າຕິດຕັ້ງຕົວຈິງໃສ່ > OK >Submit > OK

• Select Number

Service Number FTTH21100023 Discount Months Discount Price Discount Currency KIP

• Charge Information

Offer Name	Product Name	Charge Information	Service Number	Receivable	Discount
FTTH economic 1024kbps 10000kip 1adv Prepaid ETL st aff	Installation Fee	Installation Charge	FTTH21100023	600000.00	0.00

Entry of Promotive Charge -- Webpage Dialog

Promotive Charge

Receivable Amount: 600000.00

Discount Amount: 0.00

Discount Reason:

Tax Set: Default Reset

OK

• Account Information

Account Test888 bbbb

• Remarks

Delegate Name ID Type
Remarks

Submit Cancel

• Charge Information

Offer Name	Product Name	Charge Information	Service Number	Receivable	Discount
economic 1024kbps 10000kip 1adv Prepaid ETL st	Installation Fee	Installation Charge	FTTH21100023	600000.00	0.00

Message from webpage

Confirm to submit?

OK Cancel

• Account Information

Account Test888 bbbb

• Remarks

Delegate Name ID Type
Remarks

Submit Cancel

➤ ກົດ Submit > ຈະມີໜ້າຕ່າງຮັບເງິນຂຶ້ນມາ ກົດ Pay > OK > Print > Ok

-ລວມເປັນເງິນທັງໝົດ

ດ່າງທຳນຽມ/ດ່າງໃຊ້ຈ່າຍ: 600,000.00

ເຈົ້າຂອງເລກໝາຍ	ຜູ້ຂາບ	ຜູ້ກວດສອບທີສີ	ຜູ້ອະນຸມັດ	ຜູ້ຮັບເງິນ
ເຊັນ	ເຊັນ	ເຊັນ	ເຊັນ	ເຊັນ
(ຊື່ແຈ້ງ: saylorn, Chanthabuly, Vientaine Municipality, Vientaine Municipality)	(ຊື່ແຈ້ງ: saylorn, Chanthabuly, Vientaine Municipality, Vientaine Municipality)	(ຊື່ແຈ້ງ: saylorn, Chanthabuly, Vientaine Municipality, Vientaine Municipality)	(ຊື່ແຈ້ງ: saylorn, Chanthabuly, Vientaine Municipality, Vientaine Municipality)	(ຊື່ແຈ້ງ: saylorn, Chanthabuly, Vientaine Municipality, Vientaine Municipality)
ວັນທີ: / /	ວັນທີ: / /	ວັນທີ: / /	ວັນທີ: / /	ວັນທີ: / /
ອາໄສ: ຕັ້ງ/ຖະໜົນ: ; ບ້ານ: ; ເມືອງ: ; ແຂວງ: ;	ອາໄສ: ຕັ້ງ/ຖະໜົນ: ; ບ້ານ: ; ເມືອງ: ; ແຂວງ: ;	ອາໄສ: ຕັ້ງ/ຖະໜົນ: ; ບ້ານ: ; ເມືອງ: ; ແຂວງ: ;	ອາໄສ: ຕັ້ງ/ຖະໜົນ: ; ບ້ານ: ; ເມືອງ: ; ແຂວງ: ;	ອາໄສ: ຕັ້ງ/ຖະໜົນ: ; ບ້ານ: ; ເມືອງ: ; ແຂວງ: ;
ຜູ້ ຢ ນ: ; ໂທລະສັບ: (+856) ; ໂທລະສານ: (+856) ;	ຜູ້ ຢ ນ: ; ໂທລະສັບ: (+856) ; ໂທລະສານ: (+856) ;	ຜູ້ ຢ ນ: ; ໂທລະສັບ: (+856) ; ໂທລະສານ: (+856) ;	ຜູ້ ຢ ນ: ; ໂທລະສັບ: (+856) ; ໂທລະສານ: (+856) ;	ຜູ້ ຢ ນ: ; ໂທລະສັບ: (+856) ; ໂທລະສານ: (+856) ;
ທະນາຄານ (: (020))	ທະນາຄານ (: (020))	ທະນາຄານ (: (020))	ທະນາຄານ (: (020))	ທະນາຄານ (: (020))

Payment -- Webpage Dialog

Account Information

Total Amount (KIP) 600000 Promotion/Discount (KIP) 0.00

Receivable Amount (KIP) 600000

Received Amount (KIP) 600000 * Exchange Rate (KIP) 1

Cheque Bank Currency

Charge Information

<input type="checkbox"/>	Offer Name	Charge Information	S		Discount	Rec
<input checked="" type="checkbox"/>	FTTH economic 1024kpbs 100000kip 1adv Prepaid ETL staff	Installation Charge	FTTH21100023	600000.00	0.00	600000

Message from webpage

Paid successfully.

ETL
 ວິໄນ ສົມບູນ ຈຳປາສັກ
 ວິໄນ ສົມບູນ ຈຳປາສັກ
 ສູນບໍລິການ/Service Center C201911272195747 ໂທລະສັບ/Tel No. FTTH21100023 ແບບ 01 ຕອນ - 3 ບ - 01
 ລະຫັດ : ກກ/2019 ລະຫັດ : ກກ/2019
 ເລກທີ : ເລກທີ :
 ເລກບໍລິຈຳລັງບັນເທົາ/ອາກອນ : 680803605-9-00

ຊື່/Name : Test888 bbbb ໂທລະສັບ/Tel No. FTTH21100023 ເລກທີ/Ref. : ກກ
 ຊື່/Address : saylom.Chanthabuly,Vientaine Municipality,Vientaine account No. Test888 bbbb
 ເລກບໍລິຈຳລັງບັນເທົາ/ອາກອນ : Municipality ວັນທີອອກບັນເທົາ/Bill date : 26-Nov-19

ອາກອນ/Descriptions	ສ່ວນສູດ/%	ຄືນເປັນ/Kip	ຄືນເປັນ/USD	ຄືນໂດລາ/USD	ຄືນເປັນ/CNY	ສ່ວນປັບໂຕ/Total Kip
Installation Charge	0	600,000	0	0	0	600,000

ສ່ວນມູນຄ່າ : 545,455
 ສິດຕາອາກອນມູນຄ່າເພີ່ມ 10% ເປັນຈຳນວນຕົວ : 54,545
 ສ່ວນມູນຄ່າທັງໝົດ : 600,000

ຈຳນວນເງິນສູນເປັນຕົວຕັ້ງສີ່ : (ຫົກຕອນ ກີບ)
 ຈື່ນສົດ/ເສດ ຈື່ນເປັນເອກະຊົນ/Debit Bank ຈື່ນເປັນເອກະຊົນ/Debit Bank ຈື່ນເປັນເອກະຊົນ/Debit Bank
 ສົດຕາອາກອນ/Charge ຊື່/Name ເລກສົດ/Charge No. ວັນທີ/Date
 Credit Card (Visa/Master) ຊື່/Name ເລກສົດ/Charge No. ຊື່ອາກອນ/Account Name
 Debit Card ຊື່/Name ເລກສົດ/Charge No. ຊື່ອາກອນ/Account Name
 ສົດຕາອາກອນ/Exchange Rate: 299.73 ກີບ/USD: 8,893.00 ກີບ/CNY: 1,274.00 ຜູ້ໃຫ້ບໍລິການ: superadmin

ສຳລັບຂໍ້ມູນ ກະລຸນາກວດເບິ່ງຄວາມຖືກຕ້ອງ ກ່ອນອອກຈາກ ບ່ອນຈຳນວນເງິນ.
 Saylom Rd 0100 P O Box 7953 Vientiane Lao PDR Tel : (856) 21 260015; Fax : (856) 21 260051; E-mail : hg@etlao.com
 ສຳລັບ ສະຖານະເງິນ ໂທລະສັບ/ໂທລະສັບ ໂທລະສັບ/ໂທລະສັບ

Print Close

Message from webpage

Customer Test888 bbbb[10001729810]Submitted successfully.Order ID is[18000045090602]

OK

➤ **ກໍລະນີ ບໍ່ມີຄ່າຕິດຕັ້ງ There is no installation fee**

• Product List

<input type="checkbox"/>	Product Name	Pay Type
<input checked="" type="checkbox"/>	Speed 30720-30720	PrePaid
<input checked="" type="checkbox"/>	Broadband Password	PrePaid
<input type="checkbox"/>	Installation Fee	PrePaid
<input type="checkbox"/>	Additional Installation Fee	PrePaid

➤ **ກິດ Submit > OK > Submit > Ok**

• Select Number
 Service Number FTTH21100022 * Discount Months Discount Price

• Charge Information

Offer Name	Product Name	Service Number
<		ed.

• Account Information
 Account TestInternet 005

• Remarks
 Delegate Name ID Type
 Remarks

Submit Cancel

Message from webpage

Confirm to submit?

OK Cancel

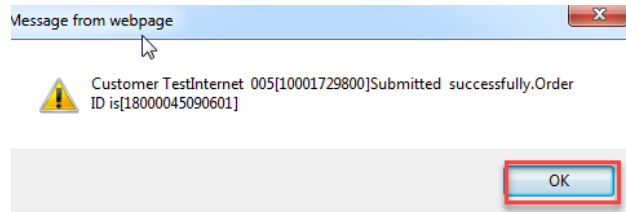
ໝາຍເຫດ: -ຕົວຂອງເດືອນ..... ເປັນເງິນ.....
 -ລວມເປັນເງິນທັງໝົດ

ຄ່າທຳນຽມ/ຄ່າໃຊ້ຈ່າຍຕ່າງໆ 0.0.....

ເຈົ້າຂອງລາຍໝາຍ	ຜູ້ຂາບ	ຜູ້ກວດສອບໜີ້ສິນ	ຜູ້ອະນຸມັດ
ເຊັນ	ເຊັນ	ເຊັນ	ເຊັນ
(ຊື່ແຈ້ງ: test,Vientaine Municipality,Vientaine Municipality,Vientaine Municipality)	(ຊື່ແຈ້ງ: test,Vientaine Municipality,Vientaine Municipality,Vientaine Municipality)	(ຊື່ແຈ້ງ: test,Vientaine Municipality,Vientaine Municipality,Vientaine Municipality)	(ຊື່ແຈ້ງ: test,Vientaine Municipality,Vientaine Municipality,Vientaine Municipality)
ວັນທີ:/...../.....	ວັນທີ:/...../.....	ວັນທີ:/...../.....	ວັນທີ:/...../.....

ອາໄສ:; ຕັ້ງຖະໜົນ:; ບ້ານ:; ເມືອງ:
 ຕູ້ ຢ ນ; ໂທລະສັບ: (+856); ໂທລະສານ: (+856)
 ການສະໜອງ (.....) (020) ການສະໜອງໃບຮັບ (.....) (0:

Print Submit Cancel



- (ສຳລັບທົມ NSD) Customer > Order management > NSD Order > ກຳນົດ Start Date > End Date > Search

Bulletin x Customer x NSD Order x

Order Management

- Unsubscribe Vas Query
- Survey Query
- Order Report
- Status Change
- Fee Collection Detail Report
- Deposit Management
- One-time Charge Collection
- Provisioning Result Query
- Reversal Transaction
- Summary of Charge
- Adjustment Report
- SOAP User Maintain
- Installation Order
- MDF Order
- Province Branch Order
- New Connection
- Order Query
- E-Document Log
- Offer Change Query
- Fee Collection Summary Report
- Network Outage
- Terminated Subscriber Query
- Service Center Statistics
- Receipt Detail Report
- Detail of Charge
- Account Level Discount Query
- Financial Confirmation
- **NSD Order**
- CO-Sale Order

➤ ກົດໃສ່ **Service Number** ທີ່ຈະປະຕິບັດ > ກົດ **Detail** ເພື່ອເບິ່ງຂໍ້ມູນ

• Search Condition

Start Service No. End Service No.

Order ID Operating Staff

Start Date 2019-11-26 End Date 2019-11-26

• Order List

Customer Name	Service Number	Operation Name	Operating Staff	Order ID
TestInternet 005	FTTH21100022	Broadband New Connection	superadmin	18000045090601
ນ. ຫົບພາວັນ ຈັນໂທ (ອທອ 0121)	ADSL21087132	Relocation	superadmin	18000044866056

Milestone Detail **Details** Export Print Export as Excel

Order Details **Subscriber Attributes** Charge Information Work Flow Modification Detail

• Order Details

SEQ	Type	Role	Name	Subscriber	At
1	Subscriber Order		TestInternet 005		FT
2	Planning Order	Fixed-line Broadband Role	FTTH economic 30720k bps 0kip 1adv Prepaid VIP	TestInternet 005	
3	Product Order		Speed 30720-30720		
4	Product Order		Broadband Password		

- ໃນຫ້ອງ Name(Order Detail) : ຈະມີ ຂໍ້ລູກຄ້າ, package , speed
- Subscriber Attributes ຈະມີ ລະຫັດ, ຊື່ ແລະ ເບີຕິດຕໍ່ລູກຄ້າ

Order Details **Subscriber Attributes** Charge Information Work Flow Modification D

• Subscriber Attributes

Attribute Name	Attribute Value
Country Code	11
Password	47125102
Contact Name	TestInternet 005
Address Id	10000275264
Contact Number	202222222222
Confirm Password	47125102

➤ ຫຼັງຈາກໄດ້ຂໍ້ມູນລູກຄ້າແລ້ວທຳການ Configure ໂດຍກົດ **Milestone Detail > CheckIn > ok**

• Search Condition

Start Service No. End Service No.

Order ID Operating Staff

Start Date 2019-11-26 End Date 2019-11-26

• Order List

Customer Name	Service Number	Operation Name	Operating Staff	Order ID
TestInternet 005	FTTH21100022	Broadband New Connection	superadmin	18000045090601
ນ. ທີ່ບຸລາວັນ ຈັນໂທ (ອທອ 0121)	ADSL21087132	Relocation	superadmin	18000044866056

Milestone Detail Details Export Print Export as Excel

• Milestone

Number FTTH21100022 Surevy Id 10121138

State Waiting install Service Broadband New

• Milestone details

SEQ	Milestone Name	Opreator Name	
1	Create outside survey	superadmin	2019-11
2	Surveyor check in	superadmin	2019-11
3	Completed Survey	superadmin	2019-11
4	Payment completed	superadmin	2019-11

Message from webpage

Check In Successfully

OK

Check In Check Out

- ສັງເກດລະບົບຈະເລີ່ມເຂົ້າຂັ້ນຕອນທີ 5

• Milestone details

SEQ	Milestone Name	Opreator Name	Organization Name
1	Create outside survey	superadmin	standard.00000001_HQ
2	Surveyor check in	superadmin	standard.00000001_HQ
3	Completed Survey	superadmin	standard.00000001_HQ
4	Payment completed	superadmin	standard.00000001_HQ
5	NSD check in	superadmin	standard.00000001_HQ

➤ (ສຳລັບທີມຕິດຕັ້ງ) Customer > Order management > Province Branch Order

Bulletin x Customer x NSD Order x

Order Management

- Unsubscribe Vas Query
- Survey Query
- Order Report
- Status Change
- Fee Collection Detail Report
- Deposit Management
- One-time Charge Collection
- Provisioning Result Query
- Reversal Transaction
- Summary of Charge
- Adjustment Report
- SOAP User Maintain
- Installation Order
- MDF Order
- Province Branch Order

- New Connection
- Order Query
- E-Document Log
- Offer Change Query
- Fee Collection Summary Report
- Network Outage
- Terminated Subscriber Query
- Service Center Statistics
- Receipt Detail Report
- Detail of Charge
- Account Level Discount Query
- Financial Confirmation
- NSD Order
- CO-Sale Order

➤ ກຳນົດ Start Date > End Date > Search > ກົດໃສ່ Service Number ທີ່ຈະປະຕິບັດ > ກົດ Detail ເພື່ອເບິ່ງຂໍ້ມູນ

Bulletin x Customer x NSD Order x Province Branch Order x

• Search Condition

Start Service No. End Service No. Customer Name
 Order ID Operating Staff Order Status
 Start Date 2019-11-26 End Date 2019-11-26

• Order List

Customer Name	Service Number	Operation Name	Operating Staff	Order ID	Status
TestInternet 005	FTTH21100022	Broadband New Connection	superadmin	18000045090601	Uncompleted

Total: 1 row(s), 1 page(s). Pa

Milestone Detail Details Export Print Export as Excel

- ໃນຫ້ອງ Name(Order Detail) : ຈະມີ ຂໍ້ລູກຄ້າ, package , speed

Order Details	Subscriber Attributes	Charge Information	Work Flow	Modification Detail	
• Order Details					
SEQ	Type	Role	Name	Subscriber	At
1	Subscriber Order		TestInternet 005		FT
2	Planning Order	Fixed-line Broadband Role	FTTH economic 30720k bps 0kip 1adv Prepaid VIP	TestInternet 005	
3	Product Order		Speed 30720-30720		
4	Product Order		Broadband Password		

- Subscriber Attributes ຈະມີ ລະຫັດ, ຊື່ ແລະ ເບີຕິດຕໍ່ລູກຄ້າ

Order Details	Subscriber Attributes	Charge Information	Work Flow	Modification D
• Subscriber Attributes				
Attribute Name	Attribute Value			
Country Code	11			
Password	47125102			
Contact Name	TestInternet 005			
Address Id	10000275264			
Contact Number	202222222222			
Confirm Password	47125102			

- ຫຼັງຈາກໄດ້ຂໍ້ມູນລູກຄ້າແລ້ວທຳການ Configure ໂດຍກົດ **Milestone Detail > Check In > ok**

Bulletin	Customer	NSD Order	Province Branch Order		
• Search Condition					
Start Service No.	End Service No.	Customer Name			
Order ID	Operating Staff	Order Status			
Start Date 2019-11-26	End Date 2019-11-26				
• Order List					
Customer Name	Service Number	Operation Name	Operating Staff	Order ID	Status
TestInternet 005	FTTH21100022	Broadband New Connection	superadmin	18000045090601	Uncompleted
Total: 1 row(s), 1 page(s). Pa					
Milestone Detail		Details	Export	Print	Export as Excel

Milestone

Number FTTH21100022 Surevy Id 10121138
 State Waiting install Service Broadband New Connection

Milestone details

SEQ	Milestone Name	Opreator Name	Organization Name
1	Create outside survey	superadmin	
2	Surveyor check in	superadmin	
3	Completed Survey	superadmin	
4	Payment completed	superadmin	
5	NSD check in	superadmin	

Message from webpage: Check In Successfully

Check In Check Out

- ສັງເກດລະບົບຈະເລີ່ມເຂົ້າຂັ້ນຕອນທີ 6 ເພື່ອດຳເນີນການຕິດຕັ້ງ ຖ້າສຳເລັດແລ້ວໃຫ້ກົດ **Checkout > Ok**

Milestone

Number FTTH21100022 Surevy Id 10121138
 State Installing Service Broadband New Connection

Milestone details

SEQ	Milestone Name	Opreator Name	Organization Name
1	Create outside survey	superadmin	standard.00000001_HQ
2	Surveyor check in	superadmin	standard.00000001_HQ
3	Completed Survey	superadmin	standard.00000001_HQ
4	Payment completed	superadmin	standard.00000001_HQ
5	NSD check in	superadmin	standard.00000001_HQ
6	Province Branch check in	superadmin	standard.00000001_HQ

Message from webpage: Check Out Successfully

Attachment Name:
 File Name: Browse...
 Remarks:

Check In Check Out

- ສັງເກດລະບົບຈະເລີ່ມເຂົ້າຂັ້ນຕອນທີ 7 ຄືການຕິດຕັ້ງສຳເລັດ

• **Milestone**

Number

State

• **Milestone details**

SEQ	Milestone Name	Opreator Name
1	Create outside survey	superadmin
2	Surveyor check in	superadmin
3	Completed Survey	superadmin
4	Payment completed	superadmin
5	NSD check in	superadmin
6	Province Branch check in	superadmin
7	Completed Province Branch	superadmin

- (ສຳລັບທີມ NSD) Customer > Order management > NSD Order > ກຳນົດ Start Date > End Date > Search

Bulletin x Customer x NSD Order x Province Branch Order x

• **Search Condition**

Start Service No. End Service No.

Order ID Operating Staff

Start Date End Date

• **Order List**

Customer Name	Service Number	Operation Name	Operating Staff	
TestInternet 005	FTTH21100022	Broadband New Connection	superadmin	180
ນ. ທິບພາວັນ ຈັນໂທ (ອທອ 0121)	ADSL21087132	Relocation	superadmin	180

Milestone Detail Details Export Print

➤ **Checkout** > ສຳເລັດຂັ້ນທຸກຕອນ > ເອົາ Number ໄປກວດຂໍ້ມູນ ແລະ ເຮັດ Operation ອື່ນໆໄດ້

Milestone

Number Surevy Id
State Service

Milestone details

SEQ	Milestone Name	Opreator Name	Organization Name	
1	Create outside survey	superadmin	standard.00000001_HQ	20'
2	Surveyor check in	superadmin	standard.00000001_HQ	20'
3	Completed Survey	superadmin	standard.00000001_HQ	20'
4	Payment completed	superadmin		20'
5	NSD check in	superadmin		20'
6	Province Branch check in	superadmin		20'
7	Completed Province Branch	superadmin		20'

Message from webpage

⚠ Check Out Successfully

OK

Attachment Name

File Name

Remarks

- ສັງເກດລະບົບຈະຮອດຂັ້ນຕອນທີ 8-10 (ຖືວ່າສຳເລັດທຸກຂັ້ນຕອນ)

• Milestone details

SEQ	Milestone Name	Opreator Name
1	Create outside survey	superadmin
2	Surveyor check in	superadmin
3	Completed Survey	superadmin
4	Payment completed	superadmin
5	NSD check in	superadmin
6	Province Branch check in	superadmin
7	Completed Province Branch	superadmin
8	Completed NSD install	superadmin
9	Synchronous OCS completed	superadmin
10	Order completed	superadmin

FTTH21100022

Subscription FTTH21100022

• Operation

Number: FTTH21100022 Offer: FTTH economic 30720kbps 0kip 1adv Prepaid VIP Status: Active	Change Password	Change Ownership	Exchange Point
	Exchanging Balance to Validity Days		
SIM/RUM Card:	Relocation	Change Offer & Product	Prepaid to Postpaid
	Suspension & Resumption	Termination	
Billing:	Top-up History Query	Balance Query	Transfer
	Transfer Query	Adjust Balance	Top up
	Payment History Query	Life Cycle Query	Usage
	Free Resource Query		

➤ (ສຳລັບທີມການຂາຍ CSR) ການຮັບເງິນສຳລັບເບີປະເພດຈ່າຍກ່ອນ **TopUp**

Subscription FTTH21100022

Operation

Number: FTTH21100022	Change Password	Change Ownership	Exchange Point
	Exchanging Balance to Validity Days		
Offer: FTTH economic 30720kbps 0kip 1adv Prepaid VIP	Relocation	Change Offer & Product	Prepaid to Postpaid
Status: Active	Suspension & Resumption	Termination	
SIM/RUIM Card:	Top-up History Query	Balance Query	Transfer
Billing:	Transfer Query	Adjust Balance	Top up
	Payment History Query	Life Cycle Query	Usage
	Free Resource Query		

➤ ເລືອກປະເພດການຈ່າຍ > ພິມຈຳນວນເງິນໃສ່ຫ້ອງ **Amount > Top Up**

Charge Method Ca. Last Top Up Date Valid Date Expire Date 204

Main Balance 0.00 KIP Reward Balance 0.00 KIP

*Amount(KIP)	4,560,000	Kip	4,560,000	KIP
*Amount(THB)		Baht	0.00	KIP
*Amount(USD)		Dollar	0.00	KIP
*Amount(RMB)		Yuan	0.00	KIP

Exchange **Exchange** *Total Amount 4,560,000 KIP **Topup**

➤ **Yes > Yes > Print**

Name FTTH test Phone Number FTTH21100264

Confirm

? **Sure to top up ?**
4,560,000 KIP

Yes No

Print ×



Dear user

Would you like to print the receipt?

Receipt Preview ×

Name	cust 302813557	Tel.No	FTTH21100264	Company TaxID	
Address					
Account NO	10002598638	Bill Date	02-Mar-2021 03:09 PM		
specId	Topup Amount	Kip	4,560,000	Bath	
RMB		USD		Pay Amount	4,560,000
Discount Type		Topup Discount	0	Tax	414,545
Total Without Tax	4,145,455	Bath Exchange		USD Exchange	
RMB Exchange		Operator ID	superadmin	Pay Method	CASH
Words	ສີ່ລ້ານຫ້າແສນຫົກສິບຮ້ອຍ ກີບ				

For Lease Line New connection

Milestone details

SEQ	Milestone Name
2	Surveyor check in
3	Completed Survey
4	Payment completed
5	NSD check in
6	Province Branch check in
7	Completed Province Branch
8	Completed NSD install
9	Completed upload contract
10	Synchronous OCS completed

Installation Information

Service Lease-line New Connection: Region Number

Contact PersonA Contact PersonB

Contact NumberA Contact NumberB

Address A Address B

Offer

Whole country voucher card status batch modification -- Webpage Dialog

Search Condition: Service Type Speed Currency
 Offer Name Customer Type

Result List:

SEQ	Offer Name	Advance Months	Monthly Fee (Basic)	Monthly Fee (Contract)	Currency	Cust type	Service Type	Spee
Total: 0 row(s), 1 page(s). Page 1								

Offer

Offer Type Multi-choice

Offer

Offer

Offer Type Multi-choice

Offer

Order List

Action	Customer Name	Number	Survey Order Id	Order ID	Survey Statu
CheckIn CheckOut Process Cancel CustDet	TestLNLS 99999	LSLN21100138	10121140	0	In Survey

Subscription

- Subscription
- Interaction
- E-Document**
- Account
- Order Query

E-Document

Attachment List -- Webpage Dialog

Attachment Details

Attachment Name:

File Name: [Browse...](#)

Remarks:

[Save](#) [Cancel](#)

[Add](#)

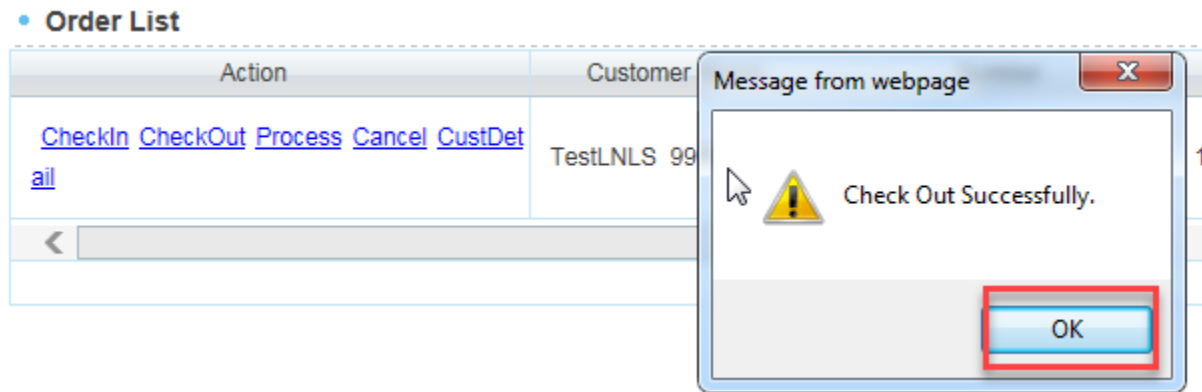
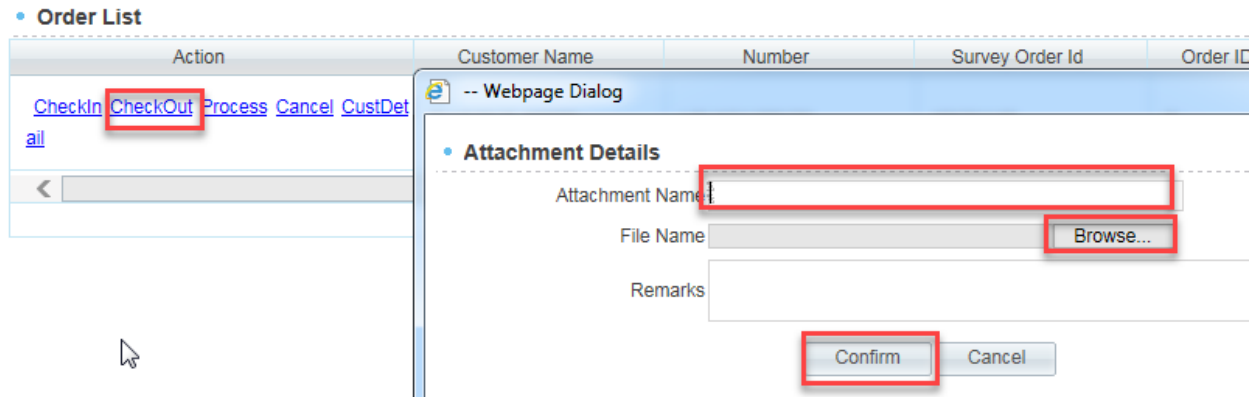
Order List

Action	Customer Name	Number	Survey Order Id
CheckIn CheckOut Process Cancel CustDet	TestLNLS 99999	LSLN21100138	10121140

Message from webpage

Check in Successfully.

[OK](#)



• Selected Offer List

Action	Offer Name	Start Date	Contract Period
	DPLC 1024kbps 50000	2019-11-26 20:07:27	99 Month

• Product List

<input type="checkbox"/>	Product Name	Pay Type	
<input checked="" type="checkbox"/>	Speed 1024-1024	PrePaid	Speed
<input checked="" type="checkbox"/>	Broadband Password	PrePaid	Broadt
<input type="checkbox"/>	Additional Installation Fee	PrePaid	
<input type="checkbox"/>	Installation Fee	PrePaid	

• Account Information

Account


• Remarks

Delegate Name ID Type
Remarks

ຈັງ... thardluang.Chanthabuly,Vientaine Municipality,Vientaine Municipality
ກິ.../.../... ວັນທີ.../.../... ວັນທີ.../.../... ວັນທີ.../.../...
ກອ...; ຕົວຊີວະສາດ...; ບ້ານ...; ເມືອງ...
ມ...; ໂທລະສັບ: (+856) ...; ໂທລະສານ: (+856) ...
ເລກບັນທຶກ () ... (020) ...

Print Submit Cancel

Message from webpage

 Customer TestLNLS 99999[10001729820]Submitted successfully.Order ID is[18000045090603]

OK

Bulletin x Customer x NSD Order x

Order Management

- Unsubscribe Vas Query
- Survey Query
- Order Report
- Status Change
- Fee Collection Detail Report
- Deposit Management
- One-time Charge Collection
- Provisioning Result Query
- Reversal Transaction
- Summary of Charge
- Adjustment Report
- SOAP User Maintain
- Installation Order
- MDF Order
- Province Branch Order
- New Connection
- Order Query
- E-Document Log
- Offer Change Query
- Fee Collection Summary Report
- Network Outage
- Terminated Subscriber Query
- Service Center Statistics
- Receipt Detail Report
- Detail of Charge
- Account Level Discount Query
- Financial Confirmation
- NSD Order
- CO-Sale Order

• Order List


Customer Name	Service Number	Operation Name	Operating Staff	
TestLNLS 99999	LSLN21100138	Lease-line New Connection	superadmin	180
Test888 bbbb	FTTH21100023	Broadband New Connection	superadmin	180
ນ. ທິບພາວັນ ຈັນໂທ (ອທອ 0121)	ADSL21087132	Relocation	superadmin	180

Milestone Detail Details Export Print

• Milestone details

SEQ	Milestone Name	Opreator Name	Organization Name	
1	Create outside survey	superadmin	standard.00000001_HQ	2019-11-
2	Surveyor check in	superadmin	stand	11-
3	Completed Survey	superadmin	stand	11-
4	Payment completed	superadmin	stand	11-

Message from webpage

 Check In Successfully

OK

Check In Check

• Milestone details

SEQ	Milestone Name
1	Create outside survey
2	Surveyor check in
3	Completed Survey
4	Payment completed
5	NSD check in

Bulletin x Customer x NSD Order x

Order Management

- Unsubscribe Vas Query
- Survey Query
- Order Report
- Status Change
- Fee Collection Detail Report
- Deposit Management
- One-time Charge Collection
- Provisioning Result Query
- Reversal Transaction
- Summary of Charge
- Adjustment Report
- SOAP User Maintain
- Installation Order
- MDF Order
- Province Branch Order
- New Connection
- Order Query
- E-Document Log
- Offer Change Query
- Fee Collection Summary Report
- Network Outage
- Terminated Subscriber Query
- Service Center Statistics
- Receipt Detail Report
- Detail of Charge
- Account Level Discount Query
- Financial Confirmation
- NSD Order
- CO-Sale Order

Order List

Customer Name	Service Number	Operation Name	Operating Staff	
TestLNLS 99999	LSLN21100138	Lease-line New Connection	superadmin	180

< [Progress Bar]


Milestone Detail Details Export Print

Milestone details

SEQ	Milestone Name	Opreator Name	Organization Name
1	Create outside survey	superadmin	
2	Surveyor check in	superadmin	
3	Completed Survey	superadmin	
4	Payment completed	superadmin	
5	NSD check in	superadmin	

< [Progress Bar]

Message from webpage

 Check In Successfully


OK

Check In Check Out

• Milestone details

SEQ	Milestone Name	Ooperator Name	Organization Name
1	Create outside survey	superadmin	standard-00000001-10
2	Surveyor check in	superadmin	
3	Completed Survey	superadmin	
4	Payment completed	superadmin	
5	NSD check in	superadmin	
6	Province Branch check in	superadmin	

Message from webpage



Check Out Successfully

OK

Attachment Name

File Name Browse...

Remarks

Check In
Check Out

• Milestone details

SEQ	Milestone Name
1	Create outside survey
2	Surveyor check in
3	Completed Survey
4	Payment completed
5	NSD check in
6	Province Branch check in
7	Completed Province Branch

Bulletin x Customer x Survey Register x TestLNLS 99999 x **NSD Order x**

• Search Condition

Start Service No. End Service No.
 Order ID Operating Staff
 Start Date 2019-11-26 End Date

• Order List

Customer Name	Service Number	Operation Name	Op
TestLNLS 99999	LSLN21100138	Lease-line New Connection	super
Test888 bbbb	FTTH21100023	Broadband New Connection	super
ນ. ທິບພາວັນ ຈັນໂທ (ອທອ 0121)	ADSL21087132	Relocation	super

Milestone Detail Details

• Milestone details

SEQ	Milestone Name	Opreator Name	Organization Name
1	Create outside survey	superadmin	standard.00000001_HQ
2	Surveyor check in	superadmin	standard.00000001_HQ
3	Completed Survey	superadmin	HQ
4	Payment completed	superadmin	HQ
5	NSD check in	superadmin	HQ
6	Province Branch check in	superadmin	HQ
7	Completed Province Branch	superadmin	HQ

Message from webpage

Check Out Successfully

OK

Attachment Name
 File Name Browse...
 Remarks

Check In **Check Out**

• Milestone details

SEQ	Milestone Name
1	Create outside survey
2	Surveyor check in
3	Completed Survey
4	Payment completed
5	NSD check in
6	Province Branch check in
7	Completed Province Branch
8	Completed NSD install



Order Management

- Unsubscribe Vas Query
- Survey Query
- Order Report
- Status Change
- Fee Collection Detail Report
- Deposit Management
- One-time Charge Collection
- Provisioning Result Query
- Reversal Transaction
- Summary of Charge
- Adjustment Report
- SOAP User Maintain
- Installation Order
- MDF Order
- Province Branch Order
- New Connection
- Order Query
- E-Document Log
- Offer Change Query
- Fee Collection Summary Report
- Network Outage
- Terminated Subscriber Query
- Service Center Statistics
- Receipt Detail Report
- Detail of Charge
- Account Level Discount Query
- Financial Confirmation
- NSD Order
- CO-Sale Order

• Order List

Customer Name	Service Number	Operation Name	Operating Staff
TestLNLS 99999	LSLN21100138	Lease-line New Connection	superadmin

- Milestone Detail
- Details
- Export
- Print

• Milestone

Number

Survey Id

State

Service

• Milestone details

SEQ	Milestone Name	Opreator Name	Organization Name
1	Create outside survey	superadmin	standard.00000001_HQ
2	Surveyor check in	superadmin	standard.00000001_HQ
3	Completed Survey	superadmin	HQ
4	Payment completed	superadmin	HQ
5	NSD check in	superadmin	HQ
6	Province Branch check in	superadmin	HQ
7	Completed Province Branch	superadmin	HQ
8	Completed NSD install	superadmin	HQ

Message from webpage

Check Out Successfully

Attachment Name

File Name

Remarks

• Milestone details

SEQ	Milestone Name
1	Create outside survey
2	Surveyor check in
3	Completed Survey
4	Payment completed
5	NSD check in
6	Province Branch check in
7	Completed Province Branch
8	Completed NSD install
9	Completed upload contract
10	Synchronous OCS completed

LSLN21100138

Subscription LSLN21100138

Operation

Number: LSLN21100138	Change Password	Change Ownership	Exchange Point
Offer: DPLC 1024kbps 500000kip 1adv Postpaid	Relocation	Change Offer & Product	
Status: Active	Suspension & Resumption	Termination	
SIM/RUIM Card:	Transfer	Transfer Query	Payment
	Payment History Query	Credit Limit Query	Bill Adjustment
Billing:	Adjustment Between Account	Batch Bill Adjustment	Adjustment Approve
	Query Adjustment History	Life Cycle Query	Bill Transfer Adjustment
	Credit Limit Setting	Usage	Historical Bill Query
	Adjust Advance	Free Resource Query	

For Payment

Account ID 10000257029 Account Name TestLNLS 99999

State Active

Credit Limit 999,999,999.00 KIP Total Charge **0.00 KIP**

Bill Amount 0 KIP Bill Amount(After discount) 500000 KIP

Payment Method Cash


Pay Discount Type Reduction Proportion

*Num & Amount 50000 50000 KIP

*Payment Amount 500000 Kip Exchange 500000 KIP

*Remark

Confirm ✕

 **Are you sure to payment ?**
payment amount:500000 KIP
(include discount:50000 KIP)

Receipt Preview ✕

Name	TestLNLS 99999	Tel.No	LSLN21100138	Company TaxID	
Address					
Account NO	10000257029	Bill Date	26-Nov-2019 09:02 PM		
specId	Pay in Advanced	Kip	500,000	Bath	
RMB		USD		payAmount	500,000
Total Without Tax	454,545	Tax	45,455	Bath Exchange	289.73
USD Exchange	8893.0	RMB Exchange	1274.0	Bill Of	
Pay Discount		Operator ID	superadmin		
Words	ຫ້າແສນ ກີບ				

For Check credit

Subscription ▾ LSLN21100138 ✕

Operation

Number: LSLN21100138	Change Password	Change Ownership	Exchange Point
Offer: DPLC 1024kbps 500000kip 1adv Postpaid ⓘ	Relocation	Change Offer & Product	
Status: Active	Suspension & Resumption	Termination	
SIM/RUIM Card:	Transfer	Transfer Query	Payment
	Payment History Query	Credit Limit Query	Bill Adjustment
	Adjustment Between Account	Batch Bill Adjustment	Adjustment Approve
Billing:	Query Adjustment History	Life Cycle Query	Bill Transfer Adjustment
	Credit Limit Setting	Usage	Historical Bill Query
	Adjust Advance	Free Resource Query	

Customer Name TestLNLS 99999

Account ID 10000257029

Account Name TestLNLS 99999

Phone Number LSLN21100138

Main Promotion DPLC 1024kbps

Payment Mode Postpaid

State Active

Details			
⚠ Remaining Credit = Credit Limit + Temporal Credit + Advance Payment - Unbilled Amount - Unpaid Bill - Frozen Amount			
Item	Remaining Credit		
214000000	1,000,466,665.00	= 999,999,999.00 + 0.00 + 550,000.00 - 83,334.00 - 0.00 - 0.00	

For Suspend

Subscription ▾ LSLN21100138 ✕

Operation

Number: LSLN21100138	Change Password	Change Ownership	Exchange Point
Offer: DPLC 1024kbps 500000kip 1adv Postpaid ⓘ	Relocation	Change Offer & Product	
Status: Active	Suspension & Resumption	Termination	
SIM/RUIM Card:	Transfer	Transfer Query	Payment
	Payment History Query	Credit Limit Query	Bill Adjustment
Billing:	Adjustment Between Account	Batch Bill Adjustment	Adjustment Approve
	Query Adjustment History	Life Cycle Query	Bill Transfer Adjustment
	Credit Limit Setting	Usage	Historical Bill Query
	Adjust Advance	Free Resource Query	

• Subscription Information

Subscriber Level Product/Service L

Suspension
Suspension Type

Resumption
Resumption Type

On Demand
Two Way Bar(Dunning)
Two Way Bar(Management)

On Demand
Disable One/Two Way ▾ *

HotBill

Balance	Due Amount
1000466665.00 KIP	16667.00 KIP

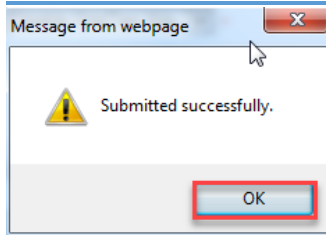
Conditions & Constraints

Message from webpage

Confirm to submit?

Hot Bill

Page 1 GO ⏪ ⏩ ⏴ ⏵



NSD Order

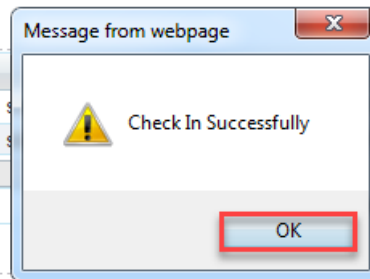
• Order List

Customer Name	Service Number	Operation Name	Operating Staff	
TestLNLS 99999	LSLN21100138	Block Management	superadmin	180
Test888 bbbb	FTTH21100023	Broadband New Connection	superadmin	180
ນ. ທິບພາວັນ ຈັນໂທ (ອທອ 0121)	ADSL21087132	Relocation	superadmin	180

Milestone Detail Details Export Print

• Milestone details

SEQ	Milestone Name	Opreator Name	Create
1	Synchronous OCS completed	superadmin	-26 21:
2	Payment completed	superadmin	-26 21:



Check In Check Out

• Milestone details

SEQ	Milestone Name	Opreator Name	Organization Name	
1	Payment completed	superadmin	standard.00000001_HQ	20
2	Synchronous OCS completed	superadmin	standard.00000001_HQ	20
3	NSD check in	superadmin	standard.00000001_HQ	20



Check In Check Out

• Milestone details

SEQ	Milestone Name	Opreator Name
1	Payment completed	superadmin
2	Synchronous OCS completed	superadmin
3	NSD check in	superadmin
4	Completed NSD install	superadmin
5	Order completed	superadmin

LSLN21100138

• Subscription List

[Change Service Number](#) [Change SIM Card](#) [Change Pass](#)

Action	Service Number	User Name	Offer Name	Pay Type	Status	Signed Date
Detail Operation	LSLN21100138	TestLNLS 99999	DPLC 1024kbps 500000kip 1adv Postpai	PostPaid	Two Way Bar(Manager)	2019-11-26

For Resumption

Subscription ▾ LSLN21100138 ✕

Operation

Number: LSLN21100138	Change Password	Change Ownership	Exchange Point
Offer: DPLC 1024kbps 500000kip 1adv Postpaid ⓘ	Relocation	Change Offer & Product	
Status: Active	Suspension & Resumption	Termination	
SIM/RUIM Card:	Transfer	Transfer Query	Payment
	Payment History Query	Credit Limit Query	Bill Adjustment
Billing:	Adjustment Between Account	Batch Bill Adjustment	Adjustment Approve
	Query Adjustment History	Life Cycle Query	Bill Transfer Adjustment
	Credit Limit Setting	Usage	Historical Bill Query
	Adjust Advance	Free Resource Query	

• Subscription Information

Subscriber Level

Product/Service Level

<input type="checkbox"/> Suspension	<input type="radio"/> On Demand	<input type="radio"/> On
Suspension Type	Two Way Bar(Manager) *	Remark
<input checked="" type="checkbox"/> Resumption	<input checked="" type="radio"/> On Demand	<input type="radio"/> On
Resumption Type	Disable One/Two Way Bar(Dunning) Disable Two Way Bar(Management)	Remark

• **Charge Information** Total Amount 0 Payment Currency KIP

Charge Information	Service Number	Receivable	Discount	Actually Receivable
No information retrieved.				

• **HotBill** Hot Bill

Balance	Due Amount	Total Debt
1000533332.00 KIP	66667.00 KIP	KIP

• **Conditions & Constraints**

Submit Cancel

Message from webpage

Confirm to submit?

OK Cancel

Message from webpage

Submitted successfully.

OK

NSD Order

• **Order List**

Customer Name	Service Number	Operation Name	Operating Staff
TestLNLS 99999	LSLN21100138	Resume Management	superadmin
Test888 bbbb	FTTH21100023	Broadband New Connection	superadmin
ນ. ທິບພາວັນ ຈັນໄທ (ອທອ 0121)	ADSL21087132	Relocation	superadmin

Milestone Detail Details Export Print

• **Milestone details**

SEQ	Milestone Name	Ooperator Name
1	Payment completed	superadmin

Check In

Message from webpage

Check In Successfully

OK


Milestone details

SEQ	Milestone Name	Opreator Name	Organization Name
1	Payment completed	superadmin	standard.00000001_HQ
2	NSD check in	superadmin	standard.00000001_HQ

Attachment Name
File Name
Remarks

Check In **Check Out**

Message from webpage

 Check Out Successfully

OK

Milestone details

SEQ	Milestone Name
1	Payment completed
2	NSD check in
3	Completed NSD install
4	Synchronous OCS completed
5	Order completed

LSLN21100138 🔍

Subscription List [Change Service Number](#) [Change S](#)

Action	Service Number	User Name	Offer Name	Pay Type	Status
Detail Operation	LSLN21100138	TestLNLS 99999	DPLC 1024kbps 500000kip 1adv Postpai	PostPaid	Active